



# BEST PRICE GUARANTEE

Flywire aims to provide the best price for international education payments. If you find a better price at your bank within two hours of booking a payment with Flywire, we will match it and give you a gift card for your trouble.

## ELIGIBILITY CRITERIA

1. Best price guarantee is valid only for payments booked but not yet paid to Flywire.
2. Ensure you are comparing rates within a 2 hour time frame. Market rates change constantly.
3. Provide proof in the form of a bank document which includes the following:
  - Official bank rate with a date and time stamp. (Printouts from yahoo rates, Google rates or similar mid-market information sources will not be accepted.)
  - Bank name and website.
  - Total price, including all fixed fees, for the same amount you booked with Flywire.

## SUBMITTING YOUR CLAIM

1. Send bank quote to [support@flywire.com](mailto:support@flywire.com) and include your Flywire payment ID with the email.
2. Upon receipt, Flywire will review and determine Best Price Guarantee eligibility. A member of our support team will contact you with approval/denial and explanation. Please do not send your funds to Flywire before you receive an approval/denial email.
3. If you qualify for the Best Price Guarantee please instruct your bank to send your payment in your home currency. Do not instruct your bank to pay at their quoted rate or in the university's local currency. This may cause the payment to be delayed and/or incur additional costs.
4. Flywire will deliver a gift card to you for your trouble.

## DISCLAIMER

1. Valid only for the dollar amount request in your original submission.
2. Valid for bank transfers (aka wires) initiated in person, online or over the phone. Not applicable for direct debit, real time checkout on our website or credit cards.
3. Only applicable in foreign exchange transactions.
4. Payment must be in the amount of \$3,000.00 (or equivalent amount in your institution's local currency) or more to receive the gift card. Limit one reward per person per term.
5. Limit one request open per payer at a time.
6. Limit of one request per payer within a 72 hour period.

# HOW TO MAKE YOUR PAYMENT

Paying tuition with Flywire is safe, fast, and convenient. Follow the simple steps below to submit your payment:

## 1. GET STARTED

Go to [pay.flywire.com](https://pay.flywire.com). From the dropdown menu, select your institution, then enter your payment amount and country of origin.

## 2. SELECT PAYMENT METHOD

Review the payment options provided, and select your preferred method. Options may include bank transfer, debit/credit card in your home currency, electronic payment, or other local options.

## 3. ENTER YOUR DETAILS

Create your account, then enter some basic information to initiate your payment. We will include this information with your payment for easy identification by your institution.

## 4. MAKE YOUR PAYMENT

Follow the instructions provided to send funds to Flywire via your selected method.

**BANK TRANSFERS** Follow the instructions provided to send your funds. Depending on your bank, payment may be made online, in person, or over the phone.

**DEBIT/CREDIT CARD** Enter your card details online to complete your payment in your home currency.

Note: Additional local payment options may be available depending on your country of origin.

## 5. TRACK & CONFIRM

Track your payment by logging into your Flywire account at any time. Receive text and email status updates each step of the way, including a confirmation when your payment has been delivered.

GET STARTED WITH YOUR PAYMENT TODAY!

[pay.flywire.com](https://pay.flywire.com)

QUESTIONS? [SUPPORT@FLYWIRE.COM](mailto:SUPPORT@FLYWIRE.COM) / [FLYWIRE.COM/HELP](https://FLYWIRE.COM/HELP)